

# Denplan Care

## Benefits at a glance

Denplan Care is a dental payment plan that helps you spread the cost of your routine preventive and restorative care. There is also the option to add Denplan Supplementary Insurance.

It's worth remembering that treatment is always at the discretion of your practice team. This is a summary of the benefits, exclusions and limitations. Full terms and conditions can be found in the application pack.

Denplan Care gives you
✓ An easy way to spread the cost of your routine preventive and restorative private dental care
Routine preventive and restorative dental care from your practice team which includes
✓ Check-ups
✓ Scaling, polishing, and other hygiene treatments
✓ Preventive dental advice
✓ Dental x-rays
✓ Necessary fillings
✓ Any necessary extractions
Major restorative care from your practice team
✓ Periodontal (gum) treatment
✓ Crowns, bridges, dentures, inlays (excluding laboratory fees)
✓ Root canal treatment (if offered by the practice team)
Denplan Care does not cover
✗ Laboratory fees and prescriptions
✗ Any treatment excluded by the dental practice in your contract, which is then payable by you to the dental practice
✗ Referral to a specialist or specialist treatment
✗ Treatment carried out by someone other than by your registered practice team
✗ Orthodontics, implants, cosmetic treatment
✗ Sedation fees

If you'd like to find out more, please ask a member of the practice team or visit [www.denplan.co.uk/patients](http://www.denplan.co.uk/patients) or visit [www.denplan.co.uk/contactus](http://www.denplan.co.uk/contactus)



## Optional Denplan Supplementary Insurance

For 60p a month you can add Denplan Supplementary Insurance which includes:

### Worldwide dental injury and dental emergency cover

- ✓ Temporary emergency dental treatment in the UK when you're more than 40 miles\* away from your registered practice (up to £450 per incident. Maximum amount payable £900 per calendar year).
- ✓ Temporary emergency dental treatment when overseas (up to £470 per incident. Maximum amount payable £940 per calendar year)
- ✓ 24-Hour Worldwide Dental Emergency Helpline

### Hospital cash payment

- ✓ Up to £62 for each night you stay in hospital under the care of a dental or maxillofacial surgeon for dental treatment for up to one year

### Mouth cancer cover

- ✓ Up to £12,000 towards one course of treatment for up to 18 months following diagnosis (smokers are included)

### Denplan Supplementary Insurance does not cover

- ✗ Emergency dental treatment provided by your own dental practice or a dentist/specialist acting on your dental practice's behalf
- ✗ Dental injury caused while training for or participating in contact sports, unless appropriate mouth protection is worn
- ✗ Mouth cancer diagnosed before joining a Denplan payment plan or within 90 days after the date you joined (or for which tests or consultations began within those 90 days)
- ✗ Mouth cancer situated in the tonsils

\*When you're within 40 miles of your registered Denplan provider you should speak to your practice regarding the emergency dental care agreements in place for you outside of normal surgery hours.





# Questions and answers

## Q What is Denplan Care?

**A** Denplan Care is a dental payment plan contract agreed between you and your dental practice to help you spread the cost of your routine preventive and restorative care. There is also the option to include Denplan Supplementary Insurance, our worldwide dental injury and dental emergency cover.

The amount you pay for Denplan Care is set by your dental practice and based on your oral health needs.

## Q When will my Denplan Care contract start?

**A** Your practice team will agree the start date for your Denplan Care contract with you. This date will always be the first day of a month.

## Q How will Denplan Care benefit my dental health?

**A** You can use Denplan Care to support a preventive approach to your oral healthcare. Regular check-ups, dental care and oral health advice can help reduce the need for costly and complex dental treatment.

## Q How much does it cost?

**A** As the dental practice sets their own fees, they will be able to give you an indication of the price you'll pay. It will depend on the amount of care you need. A one-off registration fee of £15 per person may apply upon joining.

## Q Are there any discounts available?

**A** Discounts may be available where more than one family member or group member is registered at the same dental practice.

If offered by the dental practice, the following discounts may apply:

5% Two group members

10% Three group members

15% Four or more group members

To qualify for a discount, all payments must be collected via a single Direct Debit. All correspondence will be sent to the address of the person who pays for the dental payment plans.

## Q Who am I in contract with?

**A** For the dental care you receive under Denplan Care you are in contract with your dental practice. If you choose to add Denplan Supplementary Insurance you are in contract with Simplyhealth Access.



Denplan, part of Simplyhealth, Hambleden House, Waterloo Court, Andover, SP10 1LQ.

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